AUG 25 2003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

9-22-03

In re Patent Application of:) Attorney Docket No. 47004.000062
Christopher R. LEFEBVRE et al) Confirmation No. 2049
Application Number: 09/688,694) TC/A.U.: 3622) Examiner: J. Young
Filed: October 17, 2000) Customer No. 21967

For: METHOD AND SYSTEM FOR RETAINING CUSTOMER LOYALTY

RESPONSE TO OFFICE ACTION OF JUNE 4, 2003

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 AUG 2 7 2003 GROUP 3600

Sir:

Responsive to the Office Action mailed June 4, 2003, kindly amend the subject application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.



3622 INTELLECTUAL PROPERTY DEPARTMENT **HUNTON & WILLIAMS LLP** 1900 K STREET, N.W.

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File No: 47004.000062

August 25, 2003.

Application Number

09/688,694

Confirmation No.:

2049

Applicant

Christopher R. LEFEBVRE et al.

Filed

October 17, 2000

Title

METHOD AND SYSTEM FOR RETAINING CUSTOMER LOYALTY

TC/Art Unit

3622

Examiner:

J. Young

Docket No.

47004.000062

Customer No.

21967

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GROUP 3600

MAIL STOP NON-FEE AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Transmitted herewith is an amendment in the above-identified application. Fees have been calculated as shown below:

		CLA	IMS AS AMENDE	D			
	-	Claims Remaining After Amendment	Highest Number Previously Paid For	Extra	Ra Large Entity	Small Entity	Amount
Number of Claims in Excess of 20		18	20	0	\$ 18.00	\$ 9.00	\$ 0.00
Independent Claims in Excess of 3		2	3	0	\$ 84.00	\$ 42.00	\$ 0.00
First Presentation of Multiple Dependent Claims				\$ 280.00	\$ 140.00	\$ 0.00	
Extension Fee:	a) One Month				\$ 110.00	\$ 55.00	\$ 0.00
	b) Two Month	S			\$ 410.00	\$ 205.00	\$ 0.00
	c) Three Mont	hs			\$ 930.00	\$ 465.00	\$ 0.00
	d) Four Month	ıs			\$1450.00	\$ 725.00	\$ 0.00
	e) Five Month	s			\$1970.00	\$ 985.00	\$ 0.00
Other:							\$ 0.00
TOTAL FEE D	UE						\$ 0.00

TOTAL FEE DUE	\$ 0
No additional fee is required. A check in the amount of \$ is attached. Charge \$ to Deposit Account No. 50-0206. Charge any additional fees or credit any overpayment to Deposit Account No. 50-0206.	
Small Entity Status Claim: is hereby requested. is of record in this applicant	ion.
Respectfully submitted, By:	
Yisun Song YSS:dms Registration No. 44,487 ATLANTA AUSTIN BANGKOK BRUSSELS CHARLOTTE DALLAS HONG KONG KNOXVILLE	,

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